Cyrus Floors

Floor Care & Limited Product Warranty

Caring for Your Floor

Cyrus Floors are finished with a durable, commercial-grade protective coating designed to provide long-lasting beauty and performance. Proper care and maintenance will help protect your floor and keep it looking its best for years to come.

Everyday Care

- Sweep or vacuum regularly to remove dust and abrasive particles
- Use entry mats to reduce dirt and moisture tracked indoors
- Wipe up spills promptly using a soft, absorbent cloth
- Use protective mats in high-traffic or work areas

Furniture & Protection

- Install felt pads under furniture legs and movable fixtures
- Lift furniture when moving—do not drag across the floor
- Avoid contact with sharp or pointed objects

Environment & Moisture Guidelines

Maintain indoor temperature between 16–26°C (60–80°F) and relative humidity between 30–50%. When installed over radiant heat systems, floor surface temperature must not exceed 28°C (82°F), and temperature adjustments should be gradual.

Cyrus Floors resist everyday surface moisture but are not designed for prolonged water exposure. Standing water, flooding, steam cleaning, or excessive wet mopping are not covered under warranty. Waterproof sealant must be applied in wet areas as specified in installation instructions.

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Warranty Coverage

Manufacturing Warranty

Cyrus Floors are warranted to be free from manufacturing defects beyond accepted industry standards. All flooring must be inspected prior to installation. Installed flooring is considered accepted. Approved claims may be resolved through replacement of equivalent material or a proportional refund, at the manufacturer's discretion. Labor costs are excluded.

Finish Wear Warranty

- Residential use: up to 30 years against excessive wear-through under normal living conditions
- Commercial use: up to 10 years in approved moderate-traffic environments (Oceanus Collection/ Zen Tile)
- Commercial use: up to 5 years in approved moderate-traffic environments(Nautilus Collection &Herringbone /Atlantis Collection)

Finish warranties do not apply to areas subject to standing water, heavy rolling loads, or industrial use. Gloss variation, localized wear, and wear on trims or accessories are considered normal.

Warranty Exclusions

This warranty does not cover damage caused by scratches, dents, grit, sand, pets, improper installation, excessive moisture, environmental extremes, or failure to follow care instructions. Expansion or contraction caused by improper humidity levels is excluded.

Claim Procedure

Warranty claims must be submitted through the authorized Cyrus Floors dealer where the product was purchased. Proof of purchase and photographs of the issue are required.

This warranty applies to the original purchaser and original installation location only and provides specific legal rights which may vary by region.

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